**PURPOSE:**

This policy outlines Trouves St. Ann’s response to the COVID-19 Pandemic.

**SCOPE:**

This policy applies to all Trouves employees, visitors, and residents. **DEFINITIONS:**

**Compassion care:**

May be end-of-life care but does not exclusively refer to end-of life. May also include:

* Resident struggling with a change in environment and lack of family support
* Resident grieving the recent loss of a friend or family member
* Resident who needs cueing and encouragement with eating or drinking and previously this was provided by family and is experiencing weight loss or dehydration.
* Resident experience emotional distress, seldom speaking, crying
* Does not have to be a family member, but significant to the resident.
* Other situations that the Care Team believe it is in the best mental and physical health of the resident to have a visit.

**Essential Support Person:**

* Must be 18 years old;
* Must wear all required PPE;
* Will attest they are following infection control guidelines;
* Will attest household is following infection control guidelines;
* Will abide by social distancing guidelines;
* Will remain in designated visiting areas and only visit designated resident;
* Must not be allowed to visit a resident during a resident’s 14 day quarantine, and must not visit when a resident is positive for COVID-19 or symptomatic, unless the visit is for compassionate care.
* The number of ESP in the building at the same time will be limited to 3 and will visit for no more than one hour at a time.

**POLICY:**

1. Trouves St. Ann’s supports public health and complies with the Governor’s Safe Start for Long Term Care Requirements and will follow the Phases as outlined in the plan, DOH guidelines and CDC guidelines.
2. Trouves St. Ann’s has developed desk manuals to assist employees, visitors, and residents in understanding the guideline for the Governor’s Safe Start for Long Term Care requirements.
3. Trouves St. Ann’s expects all employees, visitors, and residents to follow the guidelines outlined in the Safe Start plan and desk manuals.
4. Visitors who do not comply with the requirements will be asked to leave the facility. Visitors will not be allowed to return unless they discuss with the DON and Administrator their non-compliance and corrective action plan.
5. Residents who do not comply will meet with their treatment team to develop a plan to assist in their compliance.
6. Employees who do not comply with the plan may receive disciplinary action up to and including termination.

**EXCEPTIONS:**

No exceptions to this policy may be granted without the prior written approval of the Director.

**SUPERCEDES:**

None

**Effective Date:**

**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Greg Unruh, CEO Date**

**Trouves Health Care Corporation**

**Information Contact:** Director of Nursing