



# Trouves Health Care

TITLE:	EMERGENCY CODES AND RESPONCES	POLICY 24.02
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Authority: [WAC 110.147.1335](#)

**PURPOSE:**

This policy outlines the response codes that are used and the response provided by Trouves Health Care.

**SCOPE:**

This applies to all Trouves employees.

**POLICY:**

- A. Trouves Health Care Support continuity of care and has adopted the Emergency Codes recommended by the Washington State Hospital Association. These codes are a common language among health care providers and enable quick response.
- B. **FIRE Code Red** is announced when there is an indication of a fire. Signs of a fire may include observation of smoke and/or flames; smelling smoke or other burning material; or feeling unusual heat on a wall, door or other surface. The Communications Department will announce the location of the Code Red upon verification of an actual fire in the building(s) affected.
- C. **CODE BLUE:** Heart or respiration stopping. Code Blue is requested when a resident or staff is found in cardiac or respiratory arrest.
- D. **CODE SILVER:** Active Shooter. Code Silver/Active Shooter is announced when there is a weapon or hostage situation occurring.
- E. **CODE GRAY:** Combative Person. Code Gray is requested and announced by the Communications Department to communicate and mobilize a response to protect residents, staff, and property in the event that a person becomes combative.



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F. **RAPID RESPONSE:** Medical Emergency. Rapid response is requested and announced by the Communication Department. The team is called when there had been a sudden change in resident condition, choking, chest pain, prolonged seizure activity, or when the nursing/clinical staff thinks the patient “just doesn’t look right.”

### **PROCEDURE:**

- A. Staff communicate with the shift lead and the staff designated calls 911.
- B. **FIRE Code Red:** The communication department calls 911 when smoke and fire are present. Trouves staff respond by moving residents to designated areas out of harm’s way. Staff close doors as they check and exit each room. Once residents are safe, staff trained in use of fire extinguishers assess and determine if the fire can easily be extinguished.
- C. **CODE BLUE:** The communication department calls 911 while, a team of highly skilled medical professionals experienced in responding to emergency situations to assist residents/staff responds. The team will assess, stabilize, assist with communication, educate, support, provide advanced nursing skills, and assist with transfer to community hospital if necessary.
- D. **CODE SILVER:** Active Shooter. The communication department calls 911. Trouves employees and residents shelter in place, locking doors, shutting windows.
- E. **CODE GRAY:** Combative Person. All available personnel respond to assist de-escalating the person. Some staff remove other residents from the area, those will a good rapport with the resident work to calm the situation. Medical personnel provide first aide if needed.
- F. **RAPID RESPONSE:** Medical Emergency A team of highly skilled medical professionals experienced in responding to emergency situations to assist residents/staff responds. The team will assess, stabilize, assist with communication, educate, support, provide advanced nursing skills, and assist



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with transfer to community hospital if necessary. Communications will not call 911 for a Medical Response Team call, unless requested by the response team lead.

**EXCEPTIONS:**

No exceptions to this policy may be granted without the prior written approval of the Director.

**SUPERCEDES:**

None

**Effective Date:** July 2020

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**Greg Unruh, CEO**                      **Date**  
**Trouves Health Care Corporation**

**Information Contact:** Chief Medical Officer