

# Trouves Health Care

<b>TITLE:</b>	<b>MANAGING BEHAVIORS STAFF TRAINING</b>	<b>POLICY 20.04</b>
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Authority: WAC 388-78A-2600

**PURPOSE:**

Outline training for staff regarding aggressive/assaulting behavior.

**SCOPE:**

All employees.

**POLICY:**

Our policy is provide training to all staff to ensure that they are versed in how to address aggressive and assaulting behaviors.

**PROCEDURE:**

1. Inform staff members, residents and prospective residents about disruptive behaviors and behavioral patterns that are not acceptable behaviors.
2. Inform staff members of steps to take control of the situation when residents exhibit aggressive, assault and otherwise violent or disruptive behavior.
3. Inform staff members of when and how to seek outside intervention when residents exhibit aggressive, assault and otherwise violent or disruptive behavior.

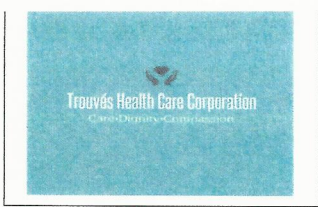
Police notification: 911

Hotline notification: 1-800-562-6078

4. Educate staff members of the need for documentation of each incident and what information is essential to the documentation of each incident.
5. Educate staff members, residents and prospective residents of the administrative steps that can lead to an immediate discharge or future discharge of a resident from the facility.

**EXCEPTIONS:**

No exceptions to this policy may be granted without the prior written approval of the Director.



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**SUPERCEDES:**

None