

#### Trouves Health Care

TITLE:

# MEDICATION RECEIVING/DOCUMENTING PRESCRIBED ORDERS

**POLICY 16.14** 

# **PURPOSE:**

Provides guidelines in receiving prescriptions, treatment orders, dietary orders and all other orders.

#### SCOPE:

All nursing staff.

#### **POLICY:**

We ensure that all health care practitioner's prescriptions, treatment orders, dietary orders, and other directives are clearly documented in the resident's health file.

### **PROCEDURE:**

- 1. Prior to admission to the facility, the facility will obtain health care practitioner's prescribed orders for the prospective resident. These orders will be placed in the resident's health file
- 2. The facility accepts many other forms of prescribed orders:
  - a. FAXES. The health care practitioner may fax prescribed orders to the facility, where these can be processed and filed in the resident health file. If the orders consist of medication and/or treatment orders, these orders will be documented in such a way as to alert staff of the change in order(s).
  - b. MAIL. The health care practitioner may update a resident's prescribed orders via mail; these orders will be documented in such a way as to alert staff of the change in order(s).
  - c. TELEPHONE. If the facility employs a licensed nurse, she or he may accept telephone orders from a health care practitioner. The nurse will document the order in the resident's file, and alert staff in such a way so they are aware of new order(s).
  - d. DIRECT ORDER. The health care practitioner may choose to visit the resident in the facility, where she or he can document an order directly to the resident's health file.



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Designated staff will follow up on the order(s) to ensure that they are followed. In addition, a resident may obtain a written order from the health care practitioner while visiting his or her office; the resident may present designated staff with all hand-written orders to be processed in such a way that staff are alerted to the order(s).

e. PHARMACY. The health care practitioner may choose to contact the pharmacy directly regarding prescribed orders; in these cases, the pharmacy's prescription label will serve as the prescriber's written order.

#### **EXCEPTIONS:**

No exceptions to this policy may be granted without the prior written approval of the Director.

## **SUPERCEDES:**

None